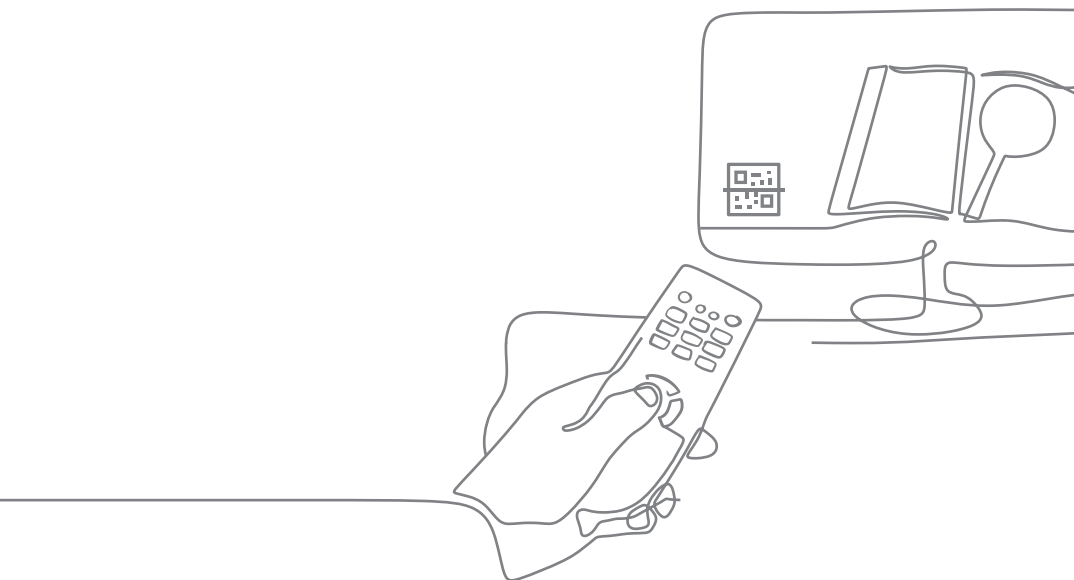


# Hisense

# QUICK SETUP GUIDE

Before using the TV, please read this guide thoroughly and retain it for future reference.



Congratulations on the purchase of your Hisense TV! If you would like to know 'all things Hisense', contact us using the support info:

The model and serial number of the TV is located on the back and/or on one side of the TV. We recommend that you record this if you ever need service.

| Country              | U.S.A                                                                                                                                                                                                                                                                                                                                                              | CANADA                                                                                                                                                                                                                                                                                                                                                                                                                 | MEXICO                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Customer Care Center | <ul style="list-style-type: none"><li>• <b>Phone:</b> 1-888-935-8880</li><li>• <b>Hours of Operation:</b><br/>Monday - Friday: 9 AM to 9 PM EST<br/>Saturday - Sunday: 9 AM to 6 PM EST</li><li>• <b>Service Email:</b><br/>Service@hisense-usa.com</li></ul> <p><b>USA:</b><br/>Hisense USA Corporation<br/>105 Satellite BLVD<br/>Suite I, Suwanee, GA 30024</p> | <ul style="list-style-type: none"><li>• <b>Phone:</b> 1-855-344-7367</li><li>• <b>Hours of Operation:</b><br/>Monday - Friday: 8 AM to 8 PM EST<br/>Saturday - Sunday: 9 AM to 6 PM EST, Federal holidays excluded</li><li>• <b>Service Email:</b><br/>canadasupport@hisense.com</li></ul> <p><b>CANADA:</b><br/>Hisense Canada Co., Ltd<br/>2550 Meadowvale Boulevard, Unit 1<br/>Mississauga, ON, Canada L5N 8C2</p> | <ul style="list-style-type: none"><li>• <b>Phone:</b> 800-008-8880</li><li>• <b>Hours of Operation:</b><br/>Monday - Friday: 9 AM to 9 PM<br/>Saturday: 9 AM to 3 PM</li><li>• <b>Service Email:</b><br/>mxservicio@hisense.com</li></ul> <p><b>MEXICO IMPORTER:</b><br/>Hisense Mexico S. de R.L. de C.V.<br/>Blvd. Miguel de Cervantes Saavedra No 301<br/>Torre Norte Piso 2, Col. Ampliación Granada<br/>Miguel Hidalgo, Ciudad de México, C.P. 11520</p> |
| Hisense Support Page | <p><a href="http://www.hisense-usa.com/support/">http://www.hisense-usa.com/support/</a></p>                                                                                                                                                                                      | <p><a href="http://www.hisense-canada.com/support/">http://www.hisense-canada.com/support/</a></p>                                                                                                                                                                                                                                    | <p><a href="https://hisense.com.mx/support/">https://hisense.com.mx/support/</a></p>  <p>*Scan to download user manual</p>                                                                                                                                                                                                                                                   |
| Register your TV     | <p><a href="http://www.hisense-usa.com/support/register">http://www.hisense-usa.com/support/register</a></p>                                                                                                                                                                    | <p><a href="http://www.hisense-canada.com/support/productReg.asp">http://www.hisense-canada.com/support/productReg.asp</a></p>                                                                                                                                                                                                      | <p><a href="https://hisense.com.mx/support/register">https://hisense.com.mx/support/register</a></p>                                                                                                                                                                                                                                                                       |

# Disclaimer

Disclaimer: Subscriptions or other payments may be required to access content through some applications. Some or all of the included or downloaded application services in this Hisense device may not function depending on the Internet connection, local limitations of included applications or other reasons outside of Hisense's control. HISENSE EXPRESSLY DISCLAIMS RESPONSIBILITY FOR ANY APPLICATION SERVICE FROM FUNCTIONING AT ANY TIME, FOR CONTENT IN ANY APPLICATION SERVICE, FOR DISRUPTIONS OF SERVICE, LOCAL OR REGIONAL LIMITATIONS, WARRANTIES OF TITLE, NO INFRINGEMENT, AND FOR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. By purchasing this device, you accept such Disclaimer without any claim on Hisense at any time.

# Find what you want

This TV is equipped with this quick setup guide and embedded E-Manual (⚙️ > **Settings > Help & Feedback > E-Manual**).

On the website ([www.hisense.com](http://www.hisense.com)), you can get the User Manual.

E-Manual support functions

 **QR Code**

Scan to open the E-Manual on your mobile device.

 **Search**

Find the help you are looking for.

## This Quick Setup Guide supports the following models:

55U75QG/55U7QG/55U75Q/55U7Q/55U78QG/55U75QGB/55U75QGC/55U75QGD/55U7QG PRO  
65U75QG/65U7QG/65U75Q/65U7Q/65U78QG/65U75QGB/65U75QGC/65U75QGD/65U7QG PRO  
75U75QG/75U7QG/75U75Q/75U7Q/75U78QG/75U75QGB/75U75QGC/75U75QGD/75U7QG PRO  
85U75QG/85U7QG/85U75Q/85U7Q/85U78QG/85U75QGB/85U75QGC/85U75QGD/85U7QG PRO  
100U75QG/100U7QG/100U75Q/100U7Q/100U78QG/100U75QGB/100U75QGC/100U75QGD  
/100U7QG PRO

## What's in the box

Your Hisense TV comes with the following items:

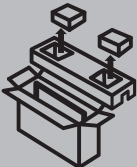
- TV
  - power cord
  - remote control
  - 2 base stands
  - 4 screws (55"/65"/75"/100")(139.7cm/165.1cm/190.5cm/254.0cm)
  - Base cover (55"/65"/75"/85")(139.7cm/165.1cm/190.5cm/215.9cm)
- Quick Setup Guide (this document)
  - 1 set of AA or AAA (1.5Vcc) batteries
  - Important Safety Information and Warranty Card
  - 6 screws (85")(215.9cm)

### NOTE:

The accessories may be different from the list above due to different models, countries/ regions, please refer to the actual accessory bag.

### IMPORTANT:

To prevent accidentally discarding items that came with your TV, be sure to **check ALL of the foam** in the carton box.



- Please check foam for accessories before discarding.
- Veuillez vérifier la mousse pour qu'il n'y ait pas d'accessoires avant de la jeter.
- Antes de desechar la espuma, asegúrese de retirar todos los accesorios.

**Disclaimer:** This Quick Setup Guide is intended as a general guideline to help you set up your TV. Images throughout this document are for illustrative purposes only and may differ from the actual product.

# Getting started

## Step 1. Attach stand or mount

Before you start using your TV, attach your TV stand or mount it on the wall.

### CAUTION:

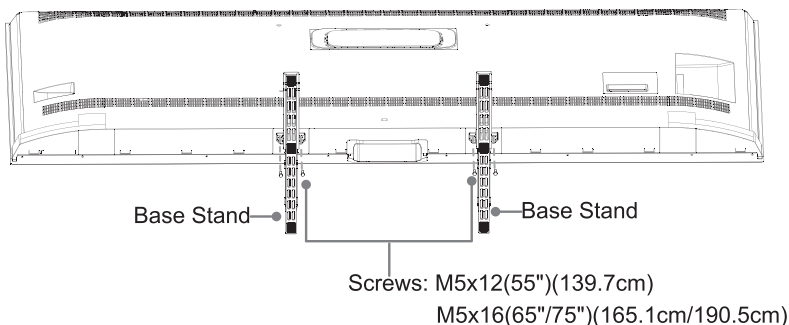
- Disconnect the AC power cord before installing a stand or a wall mount bracket.
- The LED display on your TV is fragile. Make sure the TV screen is not scratched or damaged by hard objects or from pressure.
- After the installation is completed, make sure the TV is steady on a table or firmly attached to a wall mount, before removing all protective film, if any.

## Attach the TV stand

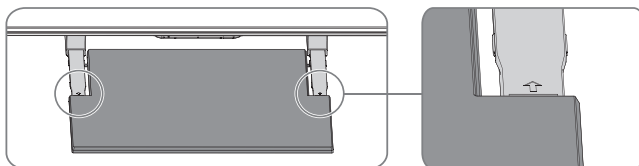
**55"/65"/75"(139.7cm/165.1cm/190.5cm)**

To attach the TV stand to your TV:

1. Carefully place your TV face-down on a soft, flat surface to prevent damage to the TV or scratching to the screen.
2. Take out the 2 base stands and 1 base cover from the upper cushion.
3. Insert the base stands into the bottom slots of the TV and secure stands with the 4 screws in accessory kit.



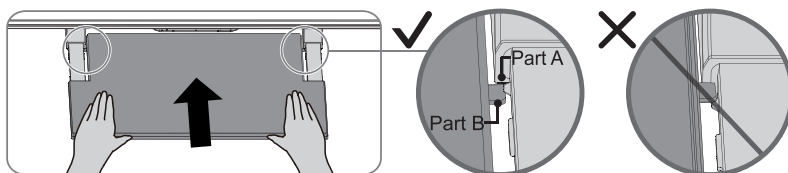
4. Two people set up your TV upright on its stands and move the TV to a flat surface.
5. Insert the base cover into the 2 base stands from the TV front as the illustration shows.
- ① Put the base cover on the base stands, and push forward from the starting positions.



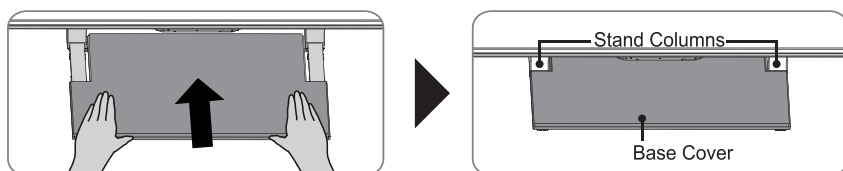
### NOTE

- Some models may not have the arrow marks, please refer to the specific product.

- ② Ensure Part B is under Part A when pushing forward.



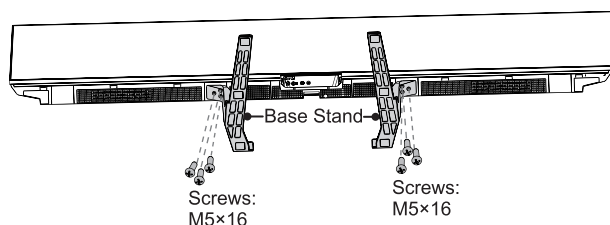
- ③ Apply gentle downward pressure while pushing it forward with two hands. Push until the base cover reaches the stand columns, and make sure there is no gap between them.



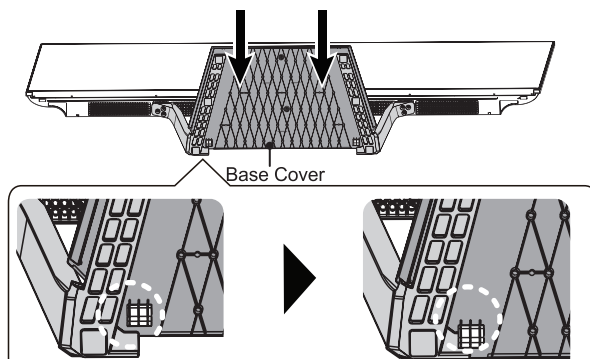
## 85"(215.9cm)

To attach the TV stand to your TV:

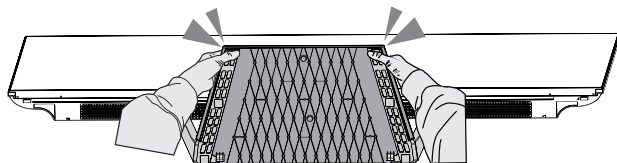
1. Carefully place your TV face-up on a clean, soft and flat surface.
2. Insert the TV base stands into the bottom slots on your TV.
3. Use the screws provided to secure each base stand tightly.



4. Take out the base cover and insert it into the two base stands as the illustration shows.



5. Use your hands to pinch the base cover and base stands together tightly until you heard a snap sound.

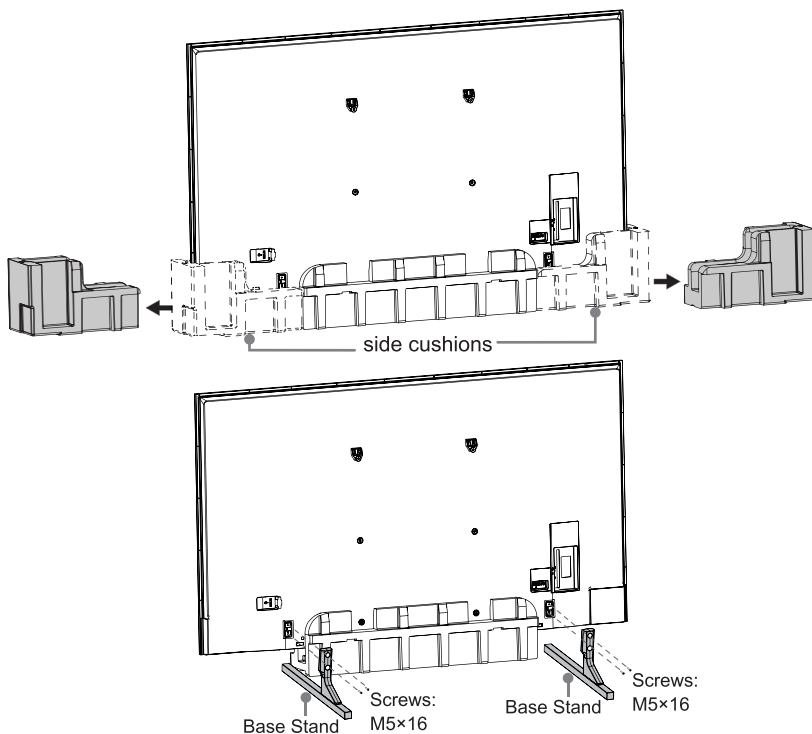


6. Move your TV to a flat surface and you can tidy the cable into cable organizer on the base stands.

**100"(254.0cm)**

**NOTE:** Three or more persons are needed to install the TV. One person holds the TV to prevent tipping through the whole installation process.

1. One person holds the side of the TV, and the others remove the side cushions. Do not pinch the screen when hold the TV.
2. Insert the TV base stands into the bottom slots on your TV. Use the screws provided to secure each base stand tightly.
3. It takes three persons to transport the TV. The weight of TV with base stands is 140.0 lbs (63.5 kg), the furniture where the TV is placed should be tough enough to support. Please make sure the width of the furniture is above 18.9 inches (480 mm).

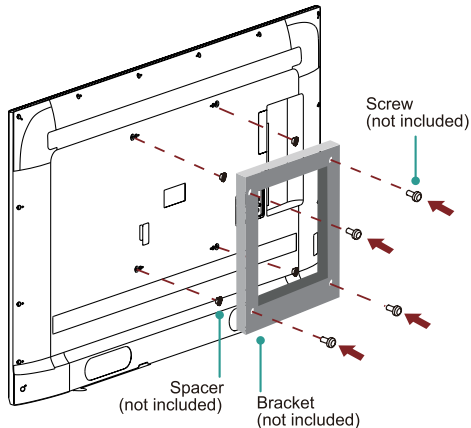


## Attach the wall mount bracket (not included)

**55"/65"/75"/85"(139.7cm/165.1cm/190.5cm/215.9cm)**

Before you begin the third-party manufacturer instructions, be sure to do the following things:

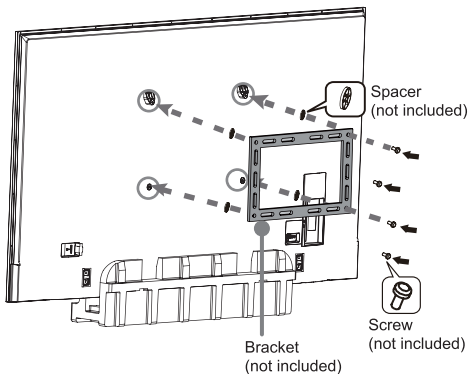
1. Place the TV on a clean, safe and cushioned surface.
2. Remove the TV stands if you have already attached them.
3. Place spacers (not included) in the corresponding bracket holes.



**100"(254.0cm)**

Before you begin the third-party manufacturer instructions, be sure to do the following things:

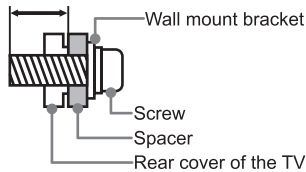
1. Keep the television vertically on the cushions. The TV weight with base stands is 140.0 lbs (63.5 kg), make sure the wall is tough enough before hanging the TV.
2. Remove the TV stands if you have already attached them.
3. Place spacers (not included) in the corresponding bracket holes.



**CAUTION:**

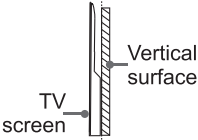
- Follow instructions provided with the wall mount bracket. If it is not correctly mounted, the TV may fall and cause property damage or personal injury.
- When you attach the mount, be sure to use spacers (provided by the third-party manufacturer) between the TV and the bracket.
- To prevent internal damage to the TV and to ensure it is mounted securely, be sure to use fixing screws (not included) that are 9.5 - 11.5 mm (55"/65"/75") (139.7cm/165.1cm/190.5cm) / 11.0 - 13.0 mm (85"/100")(215.9cm/254.0cm) in length when measured from the attaching surface of the rear cover.

9.5 - 11.5 mm (55"/65"/75")(139.7cm/165.1cm/190.5cm)  
11.0 - 13.0 mm (85"/100")(215.9cm/254.0cm)



|                             |                                                                                                                           |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------|
| Wall mount hole pattern(mm) | 400 × 200 (55")(139.7cm)<br>400 × 400 (65")(165.1cm)<br>600 × 400 (75"/85")(190.5cm/215.9cm)<br>800 × 400 (100")(254.0cm) |
| Wall mount screw size       | M6 (55"/65"/75")(139.7cm/165.1cm/190.5cm)<br>M8 (85"/100")(215.9cm/254.0cm)                                               |
| Number of wall mount screw  | 4                                                                                                                         |

- We do not recommend hanging the TV on a slanted wall, and when wall mounting make sure your television remains parallel to the wall and does not lean forward.

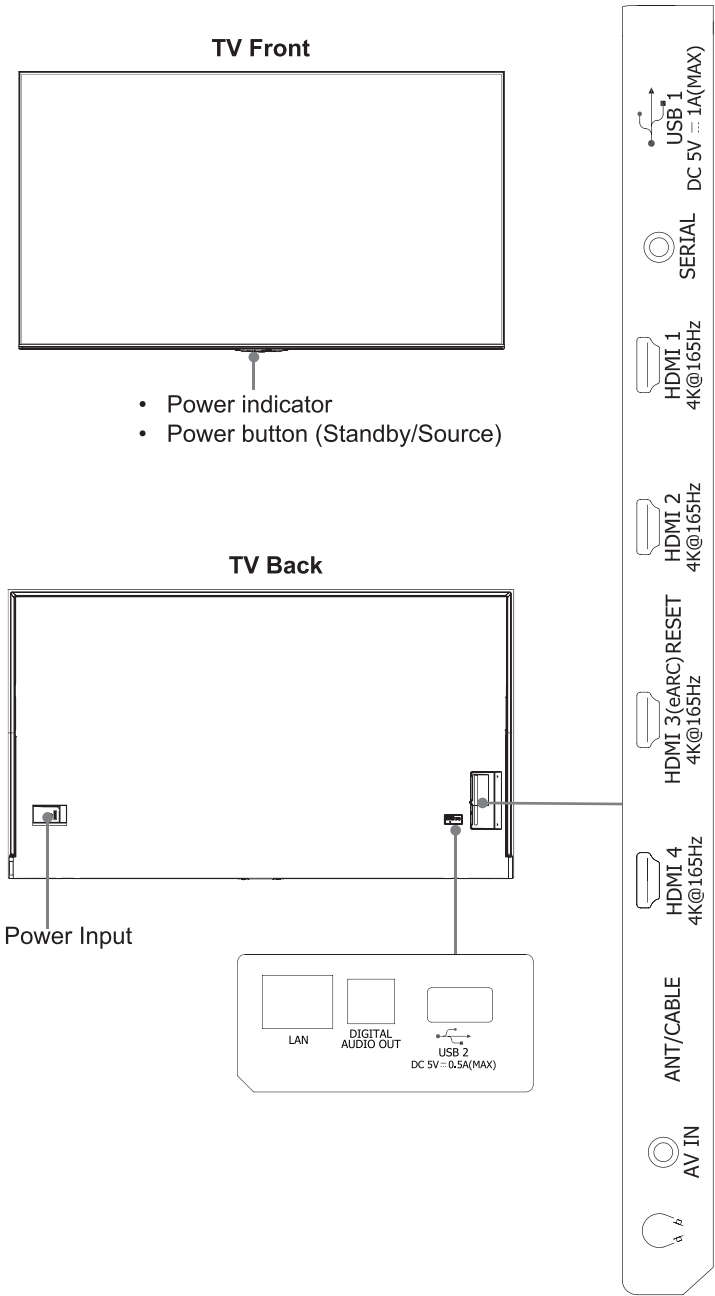


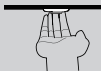
**NOTE:**

- If installed on a ceiling or slanted wall, or the television installed is not parallel to the wall, the television may fall and result in property damage or severe personal injury.
- If you have additional questions, please contact the wall mount manufacturer or the retailer from which you purchased the TV.
- The diameter and length of the screws differ depending on the wall mount bracket model.

## Step 2. Connect devices to your TV

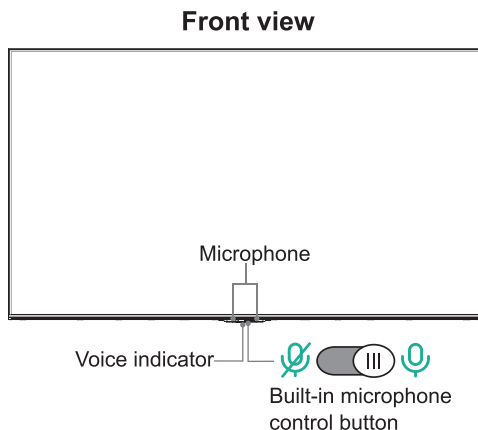
Check to ensure that you have connected right cables for right ports securely. Loose connections can affect the quality of the picture image and color.



|                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                     |
|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Power indicator</b>                                                                                                             | The light is white in standby mode.                                                                                                                                                                                                                                                                                                 |
| <br><b>Power button</b><br><b>(Standby/Source)</b> | <p>When the TV is in standby mode, quick press the power button, and TV will be turned on.</p> <p>When the TV is on, quick press the power button to call up the menu:</p> <ul style="list-style-type: none"> <li>• Quick press to change the selection.</li> <li>• Long press to confirm your selection.</li> </ul>                |
| <b>SERIAL</b>                                                                                                                      | Connect the serial cable to PC. You can input serial command on PC to control the TV, such as turn on/off the TV, select an input source or adjust the OSD menu, etc.                                                                                                                                                               |
| <b>ANT/CABLE</b>                                                                                                                   | Connect an outdoor VHF/UHF antenna.                                                                                                                                                                                                                                                                                                 |
| <b>HDMI</b>                                                                                                                        | Connect a High Definition Multimedia Interface (HDMI) cable from an external device.                                                                                                                                                                                                                                                |
| <b>AV IN</b>                                                                                                                       | Connect a composite video cable and left-right audio cables from an external AV device.                                                                                                                                                                                                                                             |
| <b>HEADPHONE / </b>                               | Connect headphones to hear audio from the TV. Headphones with microphones are not supported.                                                                                                                                                                                                                                        |
| <b>RESET</b>                                                                                                                       | <p>Power off / restart (quick press)</p> <p>Reset your TV back to the factory setting (long press for 5 seconds)</p>                                                                                                                                                                                                                |
| <b>USB</b>                                                                                                                         | <p>Connect a USB device for browsing photos, music and movies. The rate of speed of USB 3.0 port 10 times faster than the USB 2.0 port.</p> <p>NOTE: You can still plug a USB 2.0 device into a USB 3.0 port; however, the rate of speed will not be as fast. USB 3.0 devices are also backwards compatible with USB 2.0 ports.</p> |
| <b>LAN</b>                                                                                                                         | Connect an Ethernet cable to access a network or the Internet. The TV also has a wireless connectivity feature.                                                                                                                                                                                                                     |
| <b>DIGITAL AUDIO OUT</b>                                                                                                           | Connect an optical cable from an external digital audio system.                                                                                                                                                                                                                                                                     |

### Step 3. Get to know controls

#### Control on the TV



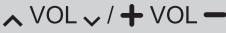
The Google Assistant can answer your questions or help you change TV configuration. Before using this function, connect the TV to the Internet and set up Google TV.

- How to use the Google Assistant function via the control button on your TV:
  1. Switch the button to [  ] to turn on built-in microphone.
  2. Pair the remote first, press  button to select **"Yes, I'm in"**. Or press  button and select **Settings > Accounts & Profiles > Google Assistant** to turn on the **Hands-free Mic** switch.
  3. Start a conversation by saying "Hey Google", and the dialog bar appears at the top of the TV screen. At the same time, voice indicator illuminate.
  4. Continue speaking, such as "What's the weather" or "volume up".

**NOTE:** The Google Assistant and some features are available on limited country/region/language.

## Get your remote ready

The following table shows the buttons on your remote control and describes what they are for.

| <b>BUTTON</b>                                                                      | <b>DESCRIPTION</b>                                                                                 |
|------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
|    | Power on/off                                                                                       |
|    | Microphone / Indicator                                                                             |
|    | Change TV input source                                                                             |
|    | Google Assistant of TV                                                                             |
|    | Accounts & Sign In or switch profile                                                               |
|    | Access the settings (direct or through the dashboard in GTV) from any place in the system          |
|    | D-pad (up/down/left/right navigation buttons)                                                      |
|    | Confirmation button                                                                                |
|    | Return to the previous place in the menu or app                                                    |
|    | Press to display the Home screen                                                                   |
|    | Return to Live TV/Enter to Live tab in launcher/Display the Electronic Program Guide(if support) * |
|    | Volume (up/down)                                                                                   |
|    | Channel (up/down)                                                                                  |
|   | Press to mute or restore sound<br>Press and hold to display Accessibility menu                     |
|  | Press to enter Menu                                                                                |
|  | Media content control function buttons                                                             |
|  | Enter to the media center                                                                          |
|  | Enter Channels/input numbers and special function buttons                                          |
|  | Fast access to all applications                                                                    |
|  | Custom button to launch input or apps quickly                                                      |
|  | Quick access buttons to applications                                                               |

**NOTE:**

- Buttons listed here are for reference only. Actual remote control may vary depending on model, country.
- \* Pressing the button in different scenarios will have different responses.

## Insert the batteries

1. Take off the back cover to open the battery compartment of the remote control.
2. Insert two AA or AAA(1.5Vcc) size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.
3. Restore the battery compartment cover.

## Important information about the remote and batteries

- Discard batteries in a designated disposal area. Do not throw them into a fire.
- Remove old batteries immediately to prevent them from leaking into the battery compartment.
- If you do not intend to use the remote control for a long time, then remove the batteries.
- Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.
- Do not continue using the remote if it gets warm or hot.
- Call our Support Center immediately on the support website.

## Remote control range information

- The remote control can work at a distance of up to 26 feet (792.5 cm) in front of the TV set.
- It can work at a 30 degree horizontal or vertical angle.

## Pairing the remote control

1. Pair the remote to the TV after you power it on for the first time, there will be instructions on how to pair the remote.
2. If your remote fails to pair with TV, keep the remote within 10 feet (304.8 cm) from the TV. You can choose one of the following ways to pair:
  - Method 1: While holding [  ] button, press and hold [  ] button for 3 seconds.
  - Method 2: Press and hold [ MENU ] / [  ] button at least 3 seconds to start pairing.**NOTE:** For some remotes, it can only function after the TV software is updated.
3. If the remote pairs successfully, a confirmation will display on the screen. If it does not pair successfully, an unsuccessful message will display. Repeat step 2, or you can press [  ] button to select **Settings > Remotes & Accessories > Bluetooth** to **On**.

### NOTE:

- If an unknown error occurs with the remote, it could have been caused by interference. Try to remove what's causing the interference and pair the remote again.
- If an unknown error occurs with the remote control while the battery power is normal, you can take out the batteries and press any key for 1~2 seconds, and insert them back. The remote control can work normally.
- The remote cannot be paired to the TV while the TV is in the standby mode.

## Step 4. Power on the TV

Connect your power cord to the TV and plug it into a power outlet. Your TV will display a launch screen showing the Hisense logo.

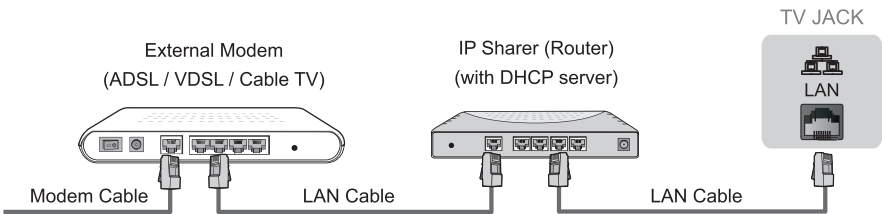
## Step 5. Complete the first-time setup

The first time you turn on your TV, there is a guided setup to make it easy to connect your TV to the Internet and complete the setup of your TV.

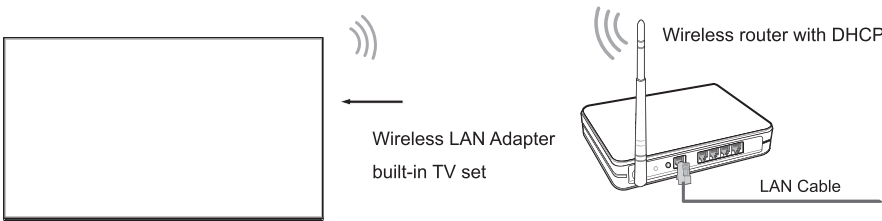
## Step 6. Establish a network connection

- 1. Press the [ ⚙ ] button on the remote control, and select **Settings** to enter the Settings menu.
- 2. Select **Network & Internet**.

### Establish a wired network connection



### Establish a wireless network connection



## And setup is done, congratulations!

Now that you've completed the first-time setup, enjoy your TV!

# Troubleshooting

If you are having trouble with your TV, first try turning it off and on again. If this does not fix the problem, check the tips in the following table. If your problem is not listed in the following table, then contact us at one of the phone numbers on page before.

| Issues                                                                                               | Possible solutions                                                                                                                                                                                                                                                                                                  |
|------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No sound or picture                                                                                  | <ul style="list-style-type: none"> <li>• Check if the power cord is plugged into a powered AC outlet.</li> <li>• Press the Power button on the remote control to activate the unit from 'Standby' mode.</li> <li>• Check to see if the LED light is on or not. If it is, then the TV is receiving power.</li> </ul> |
| I have connected an external source to my TV and I get no picture and/or sound.                      | <ul style="list-style-type: none"> <li>• Check for the correct output connection on the external source and for the correct input connection on the TV.</li> <li>• Make sure you have made the correct selection for the input mode for the incoming signal.</li> </ul>                                             |
| When I turn on my TV, there is a delay for a few seconds before the picture appears. Is this normal? | <ul style="list-style-type: none"> <li>• Yes, this is normal. The TV is initializing and searching for previous setting information.</li> </ul>                                                                                                                                                                     |
| The picture is normal but there is no sound                                                          | <ul style="list-style-type: none"> <li>• Check the volume settings.</li> <li>• Check if 'Mute' mode is set to On.</li> </ul>                                                                                                                                                                                        |
| Sound but no picture or black and white picture                                                      | <ul style="list-style-type: none"> <li>• If the picture is black and white, unplug the TV from the AC outlet and replug it after 60 seconds.</li> <li>• Check that the Color is set to 50 or higher.</li> <li>• Try different TV channels.</li> </ul>                                                               |
| The sound and/or picture is distorted or appears wavy                                                | <ul style="list-style-type: none"> <li>• An electric appliance may be affecting the TV. Turn off any appliances that are nearby and move it farther away from the TV.</li> <li>• Insert the power plug of the TV set into another power outlet.</li> </ul>                                                          |
| The sound and picture is blurry or cuts out                                                          | <ul style="list-style-type: none"> <li>• If using an external antenna, check the direction, position and connection of the antenna.</li> <li>• Adjust the direction of your antenna or reset or fine tune the channel.</li> </ul>                                                                                   |
| A horizontal or vertical stripe appears on the picture and/or the picture is shaking                 | <ul style="list-style-type: none"> <li>• Check if there is an appliance or electric tool nearby that is causing interference.</li> </ul>                                                                                                                                                                            |
| The plastic cabinet makes a "clicking" type of sound                                                 | <ul style="list-style-type: none"> <li>• The 'click' sound can occur when the temperature of the television changes. This change causes the television cabinet to expand or contract, which makes the sound. This is normal and the TV is OK.</li> </ul>                                                            |
| The remote control does not work                                                                     | <ul style="list-style-type: none"> <li>• Confirm that TV still has power and is operational.</li> <li>• Change the batteries in the remote control.</li> <li>• Check if the batteries are correctly installed.</li> </ul>                                                                                           |

# Product specifications

| Model Name                         |                     | 55U75QG/55U7QG/55U75 Q/55U7Q/55U78QG/55U75 QGB/55U75QGC/55U75Q GD/55U7QG PRO                                                                                                       | 65U75QG/65U7QG/65U75 Q/65U7Q/65U78QG/65U75 QGB/65U75QGC/65U75Q GD/65U7QG PRO |
|------------------------------------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|
| Dimension<br>(W × H × D)           | Without Stand       | 48.3 × 28.1 × 3.0 inches<br>(1 226 × 713 × 77 mm)                                                                                                                                  | 56.9 × 33.0 × 3.0 inches<br>(1 446 × 837 × 75 mm)                            |
|                                    | With Stand          | 48.3 × 30.4 × 11.3 inches<br>(1 226 × 773 × 288 mm)                                                                                                                                | 56.9 × 35.3 × 12.8 inches<br>(1 446 × 896 × 325 mm)                          |
| Weight                             | Without Stand       | 33.3 lbs (15.1 kg)                                                                                                                                                                 | 47.0 lbs (21.3 kg)                                                           |
|                                    | With Stand          | 35.7 lbs (16.2 kg)                                                                                                                                                                 | 49.6 lbs (22.5 kg)                                                           |
| TV Stand Width(W × D)              |                     | 15.7 × 11.3 inches<br>(400 × 288 mm)                                                                                                                                               | 15.7 × 12.8 inches<br>(400 × 325 mm)                                         |
| Active Screen Size (Diagonal)      |                     | 54.6 inches (138.7 cm)                                                                                                                                                             | 64.5 inches (163.8 cm)                                                       |
| Screen Resolution                  |                     | 3840 × 2160                                                                                                                                                                        | 3840 × 2160                                                                  |
| Audio Power                        |                     | 2 × 10 W + 20 W + 2 × 5 W                                                                                                                                                          | 2 × 10 W + 20 W + 2 × 5 W                                                    |
| Power consumption                  |                     | 200 W                                                                                                                                                                              | 300 W                                                                        |
| Power Supply                       |                     | 100-240 V~ 50/60 Hz                                                                                                                                                                |                                                                              |
| Connectivity                       |                     | Built-in Wireless feature (2x2, three band)                                                                                                                                        |                                                                              |
| Receiving Channels                 |                     | VHF: 2 - 13, UHF: 14 - 69, CATV: 1 - 125<br>Digital Terrestrial Broadcast (8 VSB): 2 - 69<br>Digital cable (64/256 QAM): 1 - 135<br>Next-Gen TV (QPSK-4096 QAM): 2-36              |                                                                              |
| Wireless LAN Module specifications | Frequency Range     | 2.4-2.4835 GHz<br>5.15-5.85 GHz<br>5.9-6.425 GHz                                                                                                                                   |                                                                              |
|                                    | Output Power (Max.) | 2.4-2.4835 GHz 17 dBm<br>5.15-5.25 GHz 14 dBm<br>5.25-5.35 GHz(DFS Band) 14 dBm<br>5.49-5.71 GHz(DFS/TPC Band) 14 dBm<br>5.725-5.85 GHz(for Non EU) 14 dBm<br>5.9-6.425 GHz 14 dBm |                                                                              |
|                                    | Modulation Type     | IEEE802.11 a/b/g/n/ac/ax                                                                                                                                                           |                                                                              |
| Bluetooth Module specifications    | Version/Profiles    | Bluetooth 5.3                                                                                                                                                                      |                                                                              |
|                                    | Frequency Range     | 2.4-2.4835 GHz                                                                                                                                                                     |                                                                              |
|                                    | Output Power (Max.) | 2.4-2.4835 GHz,Class 1,6 dBm                                                                                                                                                       |                                                                              |
|                                    |                     | GFSK,π/4-DQPSK and 8-DPSK                                                                                                                                                          |                                                                              |
| Tuner Type                         |                     | Frequency synthesized                                                                                                                                                              |                                                                              |
| Receiving Systems                  |                     | Analog: NTSC, PAL M/N<br>Digital: ATSC 1.0/Next-Gen TV/QAM on cable, ISDB-T, DVB-T2(6M)                                                                                            |                                                                              |
| Operating Temperature              |                     | 41 °F - 95 °F(5 °C - 35 °C)                                                                                                                                                        |                                                                              |
| Operating Humidity                 |                     | 20 % to 80 % non-condensing                                                                                                                                                        |                                                                              |
| Storage Temperature                |                     | 5 °F to 113 °F(-15 °C to 45 °C)                                                                                                                                                    |                                                                              |
| Storage Humidity                   |                     | 10 % to 70 %, non-condensing                                                                                                                                                       |                                                                              |

| Model Name                         |                     | 75U75QG/75U7QG/75U75Q/75U7Q/75U78QG/75U75QGB/75U75QGC/75U75QGD/75U7QG PRO                                                                                                          | 85U75QG/85U7QG/85U75Q/85U7Q/85U78QG/85U75QGB/85U75QGC/85U75QGD/85U7QG PRO |
|------------------------------------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| Dimension<br>(W × H × D)           | Without Stand       | 65.7 × 37.9 × 3.0 inches<br>(1 668 × 962 × 76 mm)                                                                                                                                  | 74.5 × 43.0 × 3.2 inches<br>(1 892 × 1 091 × 81 mm)                       |
|                                    | With Stand          | 65.7 × 40.2 × 14.7 inches<br>(1 668 × 1 021 × 373 mm)                                                                                                                              | 74.5 × 45.6 × 14.8 inches<br>(1 892 × 1 158 × 377 mm)                     |
| Weight                             | Without Stand       | 63.9 lbs (29.0 kg)                                                                                                                                                                 | 86.6 lbs (39.3 kg)                                                        |
|                                    | With Stand          | 68.3 lbs (31.0 kg)                                                                                                                                                                 | 92.6 lbs (42.0 kg)                                                        |
| TV Stand Width(W × D)              |                     | 16.9 × 14.7 inches<br>(430 × 373 mm)                                                                                                                                               | 25.9 × 14.8 inches<br>(658 × 377 mm)                                      |
| Active Screen Size (Diagonal)      |                     | 74.5 inches (189.3 cm)                                                                                                                                                             | 84.5 inches (214.7 cm)                                                    |
| Screen Resolution                  |                     | 3840 × 2160                                                                                                                                                                        | 3840 × 2160                                                               |
| Audio Power                        |                     | 2 × 10 W + 20 W + 2 × 5 W                                                                                                                                                          | 2 × 15 W + 20 W + 2 × 5 W                                                 |
| Power consumption                  |                     | 310 W                                                                                                                                                                              | 400 W                                                                     |
| Power Supply                       |                     | 100-240 V~ 50/60 Hz                                                                                                                                                                |                                                                           |
| Connectivity                       |                     | Built-in Wireless feature (2x2, three band)                                                                                                                                        |                                                                           |
| Receiving Channels                 |                     | VHF: 2 - 13, UHF: 14 - 69, CATV: 1 - 125<br>Digital Terrestrial Broadcast (8 VSB): 2 - 69<br>Digital cable (64/256 QAM): 1 - 135<br>Next-Gen TV (QPSK-4096 QAM): 2-36              |                                                                           |
| Wireless LAN Module specifications | Frequency Range     | 2.4-2.4835 GHz<br>5.15-5.85 GHz<br>5.9-6.425 GHz                                                                                                                                   |                                                                           |
|                                    | Output Power (Max.) | 2.4-2.4835 GHz 17 dBm<br>5.15-5.25 GHz 14 dBm<br>5.25-5.35 GHz(DFS Band) 14 dBm<br>5.49-5.71 GHz(DFS/TPC Band) 14 dBm<br>5.725-5.85 GHz(for Non EU) 14 dBm<br>5.9-6.425 GHz 14 dBm |                                                                           |
|                                    | Modulation Type     | IEEE802.11 a/b/g/n/ac/ax                                                                                                                                                           |                                                                           |
| Bluetooth Module specifications    | Version/Profiles    | Bluetooth 5.3                                                                                                                                                                      |                                                                           |
|                                    | Frequency Range     | 2.4-2.4835 GHz                                                                                                                                                                     |                                                                           |
|                                    | Output Power (Max.) | 2.4-2.4835 GHz, Class 1, 6 dBm                                                                                                                                                     |                                                                           |
|                                    |                     | GFSK, π/4-DQPSK and 8-DPSK                                                                                                                                                         |                                                                           |
| Tuner Type                         |                     | Frequency synthesized                                                                                                                                                              |                                                                           |
| Receiving Systems                  |                     | Analog: NTSC, PAL M/N<br>Digital: ATSC 1.0/Next-Gen TV/QAM on cable, ISDB-T, DVB-T2(6M)                                                                                            |                                                                           |
| Operating Temperature              |                     | 41 °F - 95 °F(5 °C - 35 °C)                                                                                                                                                        |                                                                           |
| Operating Humidity                 |                     | 20 % to 80 % non-condensing                                                                                                                                                        |                                                                           |
| Storage Temperature                |                     | 5 °F to 113 °F(-15 °C to 45 °C)                                                                                                                                                    |                                                                           |
| Storage Humidity                   |                     | 10 % to 70 %, non-condensing                                                                                                                                                       |                                                                           |

| Model Name                               |                     | 100U75QG/100U7QG/100U75Q/100U7Q/100U78QG/<br>100U75QGB/100U75QGC/100U75QGD/100U7QG PRO                                                                                             |
|------------------------------------------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dimension<br>(W × H × D)                 | Without Stand       | 87.8 × 50.5 × 3.2 inches<br>(2 229 × 1 282 × 82 mm)                                                                                                                                |
|                                          | With Stand          | 87.8 × 51.9 × 18.9 inches<br>(2 229 × 1 317 × 480 mm)                                                                                                                              |
| Weight                                   | Without Stand       | 136.7 lbs (62.0 kg)                                                                                                                                                                |
|                                          | With Stand          | 140.0 lbs (63.5 kg)                                                                                                                                                                |
| TV Stand Width(W × D)                    |                     | 68.3 × 18.9 inches<br>(1 735 × 480 mm)                                                                                                                                             |
| Active Screen Size (Diagonal)            |                     | 99.5 inches (252.7 cm)                                                                                                                                                             |
| Screen Resolution                        |                     | 3840 × 2160                                                                                                                                                                        |
| Audio Power                              |                     | 2 × 15 W + 20 W + 2 × 5 W                                                                                                                                                          |
| Power consumption                        |                     | 500 W                                                                                                                                                                              |
| Power Supply                             |                     | 100-240 V~ 50/60 Hz                                                                                                                                                                |
| Connectivity                             |                     | Built-in Wireless feature (2x2, three band)                                                                                                                                        |
| Receiving Channels                       |                     | VHF: 2 - 13, UHF: 14 - 69, CATV: 1 - 125<br>Digital Terrestrial Broadcast (8 VSB): 2 - 69<br>Digital cable (64/256 QAM): 1 - 135<br>Next-Gen TV (QPSK-4096 QAM): 2-36              |
| Wireless<br>LAN Module<br>specifications | Frequency Range     | 2.4-2.4835 GHz<br>5.15-5.85 GHz<br>5.9-6.425 GHz                                                                                                                                   |
|                                          | Output Power (Max.) | 2.4-2.4835 GHz 17 dBm<br>5.15-5.25 GHz 14 dBm<br>5.25-5.35 GHz(DFS Band) 14 dBm<br>5.49-5.71 GHz(DFS/TPC Band) 14 dBm<br>5.725-5.85 GHz(for Non EU) 14 dBm<br>5.9-6.425 GHz 14 dBm |
|                                          | Modulation Type     | IEEE802.11 a/b/g/n/ac/ax                                                                                                                                                           |
| Bluetooth<br>Module<br>specifications    | Version/Profiles    | Bluetooth 5.3                                                                                                                                                                      |
|                                          | Frequency Range     | 2.4-2.4835 GHz                                                                                                                                                                     |
|                                          | Output Power (Max.) | 2.4-2.4835 GHz, Class 1, 6 dBm                                                                                                                                                     |
|                                          | Modulation Type     | GFSK, π/4-DQPSK and 8-DPSK                                                                                                                                                         |
| Tuner Type                               |                     | Frequency synthesized                                                                                                                                                              |
| Receiving Systems                        |                     | Analog: NTSC, PAL M/N<br>Digital: ATSC 1.0/Next-Gen TV/QAM on cable, ISDB-T,<br>DVB-T2(6M)                                                                                         |
| Operating Temperature                    |                     | 41 °F - 95 °F(5 °C - 35 °C)                                                                                                                                                        |
| Operating Humidity                       |                     | 20 % to 80 % non-condensing                                                                                                                                                        |
| Storage Temperature                      |                     | 5 °F to 113 °F(-15 °C to 45 °C)                                                                                                                                                    |
| Storage Humidity                         |                     | 10 % to 70 %, non-condensing                                                                                                                                                       |

**NOTE:** "Receiving Systems" may differ depending on your model/country/region.

**Disclaimer:** All products, product specifications, and data are subject to change without notice to improve reliability, function, design or otherwise.

# Certification and compliance

**NOTE:** The following warnings only apply to products with such certification.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of [20] cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with radio frequency exposure limits set forth by the Innovation, Science and Economic Development Canada for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the device and the user or bystanders.

This device must not be co-located or operating in conjunction with any other antenna or transmitter.

## Declaration of conformity

Trade Name: Hisense

Model:

55U75QG/55U7QG/55U75Q/55U7Q/55U78QG/55U75QGB/55U75QGC/55U75QGD/55U7QG PRO  
65U75QG/65U7QG/65U75Q/65U7Q/65U78QG/65U75QGB/65U75QGC/65U75QGD/65U7QG PRO  
75U75QG/75U7QG/75U75Q/75U7Q/75U78QG/75U75QGB/75U75QGC/75U75QGD/75U7QG PRO  
85U75QG/85U7QG/85U75Q/85U7Q/85U78QG/85U75QGB/85U75QGC/85U75QGD/85U7QG PRO  
100U75QG/100U7QG/100U75Q/100U7Q/100U78QG/100U75QGB/100U75QGC/100U75QGD  
/100U7QG PRO

Responsible Party: Hisense USA Corporation

Service Address: 105 Satellite BLVD Suite I, Suwanee, GA 30024

Service Phone Number: 1-888-935-8880



Dolby, Dolby Vision, Dolby Atmos, and the double-D symbol are registered trademarks of Dolby Laboratories Licensing Corporation. Dolby Vision IQ is a trademark of Dolby Laboratories Licensing Corporation. Manufactured under license from Dolby Laboratories. Confidential unpublished works. Copyright © 2012-2024 Dolby Laboratories. All rights reserved.



The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI Trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



Manufactured under license from IMAX Corporation. IMAX® is a registered trademark of IMAX Corporation in the United States and/or other countries. For DTS patents, see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS and the DTS logo are registered trademarks or trademarks of DTS, Inc. in the United States and other countries. © 2020 DTS, Inc. ALL RIGHTS RESERVED.



FOR DTS PATENTS, SEE [HTTP://XPERI.COM/DTS-PATENTS/](http://xperi.com/dts-patents/). MANUFACTURED UNDER LICENSE FROM DTS, INC. AND ITS AFFILIATES. DTS, DTS:X, THE DTS:X LOGO, VIRTUAL:X, AND THE DTS VIRTUAL:X LOGO ARE REGISTERED TRADEMARKS OR TRADEMARKS OF DTS, INC. AND ITS AFFILIATES IN THE UNITED STATES AND/OR OTHER COUNTRIES. © DTS, INC. AND ITS AFFILIATES. ALL RIGHTS RESERVED.



## Environmental Protection

This mark indicates that this product should not be disposed together with other domestic garbage, to avoid damage to the environment or human health due to the disposal of uncontrolled waste. Recycle it responsibly for promoting the sustainable reuse of material resources. To return your used device, please use the return systems available in your location or contact the vendor where you purchased your product they could take this product for recycling and protection of the environment.

©2024. All rights reserved. Hisense and the Hisense logo are registered trademarks of Hisense. Other brand and product names are registered trademarks of their respective owners.